



## **COSI Connects Live Policies (for families and individuals)**

### **Reservation, Cancellation, & Refund Policy**

- All tickets are non-refundable/non-returnable.
- Your link to join the program will be e-mailed to you within 2 business days of completion of your order. You will need to use this link participate in the program.
- Please note that selected COSI program reservations are subject to a nominal processing fee. Proceeds from this fee help to support COSI, a not-for-profit organization. For selected programs, transaction fees may be waived for COSI Members as a benefit of membership.

### **Recording Policy**

- The videoconferences COSI creates and provides to connecting sites are the intellectual property of COSI. Therefore, they cannot be recorded in any way or distributed. Any known violation of this policy will be considered theft of intellectual property and will be dealt with accordingly.